



After consultation with the FP&M SETA Board and a few stakeholders, the CEO, Dr Felleng Yende undertook a research exercise with a view to reviewing SETA business processes, policy guidelines and timeframes on core SETA activities with a view to improving the effectiveness and efficiency of service delivery to our stakeholders. This also necessitated an overall review and tweaking of the SETA's Business Model that initially yielded excellent performance and clean audit outcomes for the FP&M SETA.

In our quest to demonstrate continuous improvement and streamline business processes to support and align to industry expectations, the CEO revisited key service delivery activities of the SETA in order to provide more clarity on business process flows, FP&M SETA systems and policies for Mandatory and Discretionary Grants, including DG Projects implementation.

## In Terms of the FP&M SETA's New Business Approach:

There is huge focus on the use of technology and innovation to improve the agility of the organization. It is imperative for the SETA to continuously align in order to support the ongoing economic recovery and reconstruction of the FP&M Sector.

It is envisaged that this improved model will address sectoral value chain strategic partnerships that will promote the long term growth and sustainability of our subsectors. This model also aligns very well to the SETA's mandate of addressing key transformational imperatives of unemployment, gender equality, poverty alleviation, township and rural development.

The changes to the Business Model is provisionally approved. Stakeholders are requested to make themselves *au fait* with the proposed amended Business Model.

The SETA is fully committed to engaging with stakeholders on an ongoing basis in order to ensure that both the employed and unemployed are upskilled in order to establish a flexible and multi-skilled workforce that adopts world class manufacturing methodologies.

Stakeholders are free to provide final comments and feedback to the attached Business Model.

Kindly click Here for comments

Thank You

Dr Felleng Yende